

Theodore Medical



To keep everyone safe a few things to note:

If you or your children have any fever, cough, cold or sore throat symptoms or have been in possible contact with someone with COVID19

- Ring the surgery – 49931 371 **FIRST**
- Your symptoms and contact details will be noted and given to a doctor to ring you back.
- **The doctor will ring taking a more detailed history and will decide if you need to:**
- present to the respiratory clinic entrance situated between the surgery and the office and given a time to arrive.
- This is sign posted and has the Theodore Rotary Shade Shelter erected over the walkway.

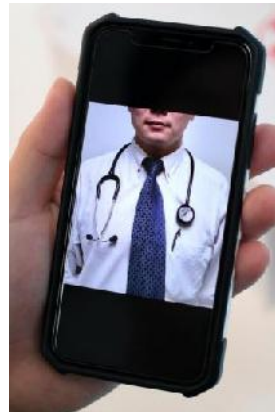
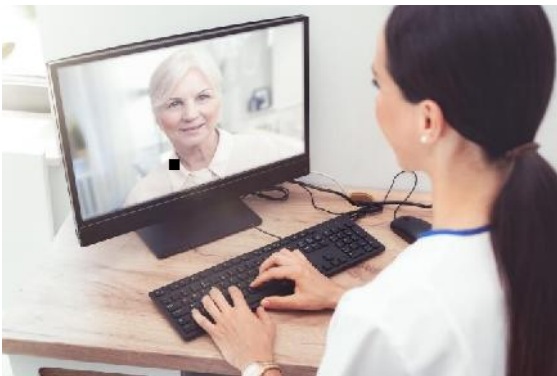


- Please socially distance whilst waiting on the ramp at the fever clinic. The doctor will meet you at the door at the top of the ramp.
- Any necessary checks and pathology tests will be done in the respiratory clinic and if medications are required, these will be organised by either giving you the script to take to your usual chemist or Theodore Medical can dispense if you would rather.
- If you meet the Government criteria for CoVID19 testing, we will test you then and there

- **If you have NO fever, cough, cold or sore throat symptoms and would like and require an appointment to see a doctor**
 - Ring the surgery and make an appointment as usual to see a doctor at Theodore Medical

We can now offer you

- Usual face to face consultation – this might be necessary if
 - We need to examine you
 - If we need to take blood tests
- **A telehealth appointment** – This is an option to consult with a doctor if you are preferring to stay at home during this time
 - This is VERY easy and Theodore Medical staff can help set this up on your computer or smart phone. You will be given an appointment time and we will organise to contact you either by Messenger, Skype or phone. The doctor will then contact you at the nominated time.



Theodore Medical has implemented social distancing, extra disinfection and cleaning. We anticipate further measures as the pandemic progresses and will keep you posted with notifications through the Community and via Theodore Medical Centre.

Our doctors are reviewing the latest medical information and advice from the Chief Medical Officers and other medical sources several times a day to ensure we are taking all the correct precautions to slow the spread and to be ready, should COVID reach Theodore.



Theodore Hospital

If you or your children have any fever, cough, cold or sore throat symptoms or have been in possible contact with someone with COVID19

- Ring Theodore Hospital – 4990 3000 - **FIRST**
- **Do not present to the Emergency Department (ED)**
- Your symptoms and contact details will be noted and given to a doctor to ring you back and you will be seen at the respiratory clinic situated between the front of the surgery and the front of the Hospital
- All patients with respiratory symptoms **MUST** enter via ramp to birth suite.
- COVID area is isolated



Visitors limited to only one nominated visitor to each patient: 1 visit a day

- All visitors have their temperature taken and will be screened daily before they visit to ensure that only well and nominated visitors will enter the facility.
- Visiting hours during COVID 19 are 10.30am - 11.30am AND/OR 5.30pm-7.30pm

Allied health are continuing outreach to Theodore at this stage with COVID screening being completed by allied health team prior to making appointments with patients.

Main Entrance to hospital is for patients or visitors with no respiratory symptoms and/or have NOT been in contact with anyone with COVID or suspected of having COVID.

Relatives of hospital patients and aged care residents are encouraged to keep in touch with residents by phone call and thanks to kind donation of IPADS by evolution mining, we will soon have the capacity for patients and residents to keep in touch through face time/skype etc.

Theodore Maternity Services:

Extended Midwifery Services continue to be operational. We can safely visit you in the home after you have had your baby. A Midwife will call you and perform a risk assessment prior to visiting you in the home. Along with our Postnatal Services, our Antenatal Clinics are also running as normal. Please call the Medical Centre to make an appointment.